Appendix - Summary of the critical ICT Services located at Gloucester Street

The dates below are dependent on reaching agreement with a number of 3rd party suppliers and they may be subject to change.

Infrastructure Area	Component	Status	Estimated Date	Suppliers involved
Servers & Storage	20 physical servers – 120 virtual servers	*To be relocated	February 18	SCC
Network Connectivity	Dedicated Network Links between core sites	**Complete**		BT
	Council fibre upgrade (City Hall, CWB, 9 Adelaide)	**Complete**		BT
	Broadband services for 80+ remote sites	**Complete**		BT
In- Building Networking	Core and Edge Switches	**Complete**		SCC
	Cabling	**Complete**		BlackBox
	Voice and Data Ports	**Complete**		SCC
Telephony Services	Telephone Lines	**Complete**		Daisy
	SIP Trunk Circuits	*New installation	TBC	Gamma
	Call centre services	**Complete**		Daisy, BT
	VoIP switches	*To be relocated	February 18	SCC
Internet Service	Primary service (200Mb)	*New installation	November 17	SCC, BT, Fluid One
	Secondary service (Duncrue)	**Complete**		
Security Infrastructure	Firewalls – Security, VPN, Web application	*To be relocated	February 18	Cyphra
	Intrusion Prevention	*To be relocated	February 18	Cyphra
	Network Switching	*To be relocated	February 18	SCC
	Physical & Virtual Servers	*To be relocated	February 18	SCC
Uninterruptible Power Supply	Backup power	**Complete**		SCC
Network NI	Planning Portal & BDM	*To be relocated	TBC	DfP, eir NI
NIHE live environment	Server & Storage infrastructure	*To be relocated	February 18	NIHE Northgate
	Network link	In progress	TBC	BT
	Security Infrastructure	*To be relocated	February 18	Cyphra